

For assistance with a **TRAFFIC** matter, you have the following options:

1) Contact the Traffic Call Center at (916) 875-7800. Please note that the wait time can exceed 30 minutes. (8am-4pm)

2) Utilize the Traffic Virtual Public Counter to obtain assistance remotely via Zoom. You can show proof of correction, set up payments, pay in full or check-in for a video arraignment appearance. A device that has audio and video capabilities is required. Scan the QR Code or enter the following meeting ID in the Zoom application to enter the virtual waiting room. (8am-4pm)

Zoom Meeting ID: 588 771 2525



3) Submit an email to:

trafficcustomerservice@saccourt.ca.gov

and list your full name, citation or case number, driver's license number and a summary of your request. Please allow 1-2 business days to receive a response.